

LT. GOVERNOR'S SECRETARIAT

LOK NIWAS : DELHI

MANUAL-17

[Section 4(1)(b)(xvii)]

Such other information as may be prescribed

Grievance redressal mechanism:

LG's Listening Post – LG's Listening Post is an online portal where citizen can lodge online complaint and can also check grievance status online. Citizen can also submit online feedback/remarks. A complaint can be filed in LG's Listening Post.

By telephone- 23994444, 23975555, 23976666, 23978888

By Personal Visit

By E-mail ID-lggc.delhi@nic.in

Through Letter

Through Mobile APP of LG Listening Post Through website-
www.listeningpostdelhilg.in

Twitter/X handle- @LtGovDelhi & @LokNiwasDelhi

Details of RTI Application and First Appeal Received in Lt. Governor Secretariat, Lok Niwas During 2025-26

Opening Balance	Total RTI Application Received	Disposed Off
33	1777	1767
First Appeal		
Opening Balance	Total First Appeal Received	Disposed Off
14	175	137

Details entered on Delhi Govt. Portal- <https://delhi.gov.in> under head Right to Information application/appeal.

Lt. Governor's Secretariat

LOK NIWAS:DELHI

[Information under section 4(2) of the RTI Act, 2005]

For the year 2025-26

Sl. No.	No of employees against whom disciplinary action has been proposed/taken.	No of employees against whom disciplinary action has been: (1) pending for minor penalty or major penalty proceedings (2) Finalized for minor penalty or major penalty proceedings
1.	Nil	Nil

Lt. Governor's Secretariat
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[Information under Section 4(2) of the RTI Act, 2005]

**Details of foreign visit undertaken by the officer of the rank
of Joint Secretary and above and HOD**

No foreign visit undertaken by the officer of the rank of Joint Secretary to GOI and above and HOD for the period of 01.04.2025 to 31.03.2026.

Lt. Governor's Secretariat

LOK NIWAS:DELHI

[Information under section 4(2) of the RTI Act, 2005]

**Details of questions asked in the parliament
(from 01.04.2025 to 31.03.2026)**

Total no of question asked- Nil

Total no of question replied- N.A.

Total no of question not applicable- N.A.